Policy

The Jalvahak Portal is committed to ensuring transparent, secure, and efficient access to water resource data and related services. This Policy outlines the principles governing the use, management, and protection of information and services hosted on the portal. It serves as a guiding document for users, administrators, and stakeholders interacting with the platform.

1. Purpose

The primary objective of the Jalvahak Portal is to facilitate data sharing, monitoring, and collaboration related to water resources in a secure, user-friendly, and policy-compliant manner. This Policy defines the standards for content, data usage, privacy, and security applicable to all users.

2. Content Policy

The information provided on the portal is curated and approved by authorized departments/agencies. All contents are reviewed periodically for accuracy, relevance, and timeliness. Any content found to be inaccurate or outdated is updated or removed at the earliest possible time. Users must not upload or share unauthorized content through any interactive feature.

3. Data Usage Policy

Data provided on the Jalvahak Portal is intended for public awareness, research, planning, and decision-making. Reuse or redistribution of data must comply with applicable licensing conditions, such as those under the Government Open Data License or similar frameworks. Users must acknowledge the source of data wherever it is used externally.

4. Privacy Policy

The portal respects the privacy of its users. Any personal information collected during registration or usage will be handled in accordance with applicable data protection regulations. No personally identifiable information will be shared with third parties without user consent, unless required under law or for authorized purposes.

5. Security Policy

The portal employs best practices in cybersecurity to protect user data and maintain system integrity. Security audits and regular monitoring are conducted to prevent unauthorized access, data breaches, or other malicious activities. Users are advised to take appropriate precautions, such as logging out after use and not sharing login credentials.

6. Access Policy

The Jalvahak Portal is accessible to the general public unless otherwise specified for restricted or role-based modules. Certain datasets, dashboards, or services may require authentication or official authorization. Accessibility guidelines (as per GIGW/ WCAG standards) are followed to make the portal usable for people with disabilities.

7. Archival & Retention Policy

Historical data and outdated content are archived as per standard digital governance practices. Archival policies ensure data traceability, compliance, and ease of retrieval for audit or reference purposes.

8. Compliance

All users and administrators of the Jalvahak Portal are expected to comply with relevant national IT policies, data sharing frameworks, and cyber laws. Non-compliance may result in restricted access or legal action depending on the severity of the violation.

9. Policy Review

This Policy is subject to periodic review and revision by the competent authority to ensure it remains relevant and aligned with technological advancements, legal mandates, and user needs.